# Service Unit Cookie Chair



#### Summary

Champion the Cookie Program for your service unit! Service Unit Cookie Chairs learn, implement, and update best business practices for troops and cookie volunteers. You will train and empower troop cookie volunteers, distribute materials and rewards, help cookie volunteers navigate the online systems, and ensure each troop in your service unit has a positive, successful cookie experience.

### **Appointment and Support**

Service Unit Cookie Chairs are appointed and trained by the Girl Scouts of Southwest Indiana (GSSI) Director of Product Sales and asked to fulfill a one-year renewable term. Cookie Chairs receive direct access to and support from the Director of Product Sales all year long. Additional staff members are also available for direct assistance as needed.

### Benefits

As a Service Unit Cookie Chair, you will develop leadership skills, learn the executive functions of a non-profit organization, and help the next generation of leaders become successful entrepreneurs. Volunteering with Girl Scouts is an excellent way to give back to the community, gain valuable personal and professional skills, and share your knowledge and experience with others.

# **Time Commitment**

Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
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### Responsibilities

- Attend GSSI Cookie Kickoff training and facilitate a service unit cookie training
- Help troops submit initial cookie orders
- Setup and oversee cookie delivery
- Track local cookie inventory and facilitate cookie transfers
- Serve as a liaison for troops, answering questions and sharing best practices
- Coordinate program rewards distribution and attend GSSI's wrap-up meeting
- Ongoing communication and collaboration with GSSI staff and GSSI Cookie Chairs across the council

# **Core Competencies**

- Time management
- Clear verbal and written communication and ability to communicate via multiple avenues
- Ability to use technology
- Attention to detail
- Data management
- Organizational skills
- Quality customer care, patience, and integrity
- Public speaking/presentation skills